

## KIMBERLY BOLAN CULLIN

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## CURRENT POSITIONS:

### **Kimberly Bolan & Associates, LLC**

*President and Principal Consultant*

**2004 – present**

### **Providence Associates, LLC**

*Associate Principal Consultant*

**2008 – present**

Ms. Bolan Cullin started Kimberly Bolan & Associates in November 2004. Prior to beginning her business full-time, she worked full-time in public library administration while also consulting part-time since 1998. In 2008, she began as the Associate Principal Consultant with Providence Associates. Ms. Bolan Cullin has been involved in numerous strategic and facilities plans, building projects, and other consulting work. She is the author of *Teen Spaces* and *Technology Made Simple* (both published by ALA Editions) and has consulted with hundreds of libraries, library systems, consortia, and library vendors in 18 states and abroad.

Below is a small sample of project work. For a complete list of clients and additional information about projects and training sessions, please contact Kimberly Bolan Cullin.

## Summary of Project Work (2006 – present):

Tiverton Public Library (RI) – Facilities Planning and Design (2011– )  
Crete Public Library District (IL) – Facilities Planning and Design (2011– )  
Greensburg – Decatur County Public Library (IN) – Facilities Planning (2011– )  
Butler University – Irwin Library (IN) – Facilities Planning and Design (2011– )  
Wood Library (NY) – Facilities Planning and Design and Donor Recognition Project (2010 – )  
Charleston County Public Library (SC) – Strategic Planning (2011)  
Plainfield-Guilford Township Public Library (IN) – Facilities Planning (2010 – 2011)  
Morgan County Public Library, Martinsville Branch (IN) – Facilities Planning (2010 – 2011)  
St. Catharine College – Emily W. Hundley Library (KY) – Facilities Planning (2010 – 2011)  
Frankfort Community Public Library (IN) – Facilities Planning (2010 – 2011)  
Oak Ridge Public Library (TN) – Facilities Planning (2010 – 2011)  
Arlington Public Library (TX) – Central Library Facilities Planning (2009 – 2011)  
Norfolk Public Library (VA) – Central Library Facilities Planning (2009 – 2010)  
Jennings County Library (IN) – Library Organization and Facility Assessment (2009 – 2010)  
Glen Ellyn Public Library (IL) – Facilities Planning (2010)  
Sutton Public Library (MA) – Facilities Planning (2010)  
Scarsdale Public Library (NY) – Facilities Planning (2010)  
Charlotte Mecklenburg Public Library (NC) – Twenty-Year Facilities Master Planning (2008 – 2009)  
Mead Public Library (WI) – Facilities Consulting (2008 – present)  
Queens Library (NY) – Facilities and General Consulting (2006 – present)  
East Brunswick Public Library (NJ) – Facilities Consulting (2006 – 2007 and 2008 – 2009)  
Jackson-George Regional Library System (MS) – Needs Assessment/Strategic Planning (2008 – 2009)  
Palm Springs Public Library (CA) – Strategic Planning (2008 – 2009)  
Moreno Valley Public Library (CA) – Facilities Master Planning (2008)  
Ramsey County Library (MN) – Facilities Master Plan (2008)  
Bedford Free Public Library (MA) – Facilities Consulting (2008)  
Everett Public Library (WA) – Strategic Planning (2008)  
Rancho Mirage Public Library (CA) – Strategic Planning (2008)  
Deschutes Public Library System (OR) – Ten-Year Service Assessment (2007)

## **Summary of Select Trainings (2007 – present):**

Creating the Thriving 21<sup>st</sup> Century Library – presented across the U.S. (2011 - present)  
Top Ten Benefits of Tough Times – presented across the U.S. (2011 - present)  
21+ Ideas for 21<sup>st</sup> Century Libraries – presented across the U.S. (2008 - 2011)  
Top Building Trends – ALA Annual Conference (2010)  
Be a Good Boss: One Year to Success – PLA Annual Conference (2010)  
Wayfinding and Signage in Libraries – Metropolitan Library System, IL (2010)  
Today's Library: From the Inside Out – PLA Symposium (2009)  
Teen Spaces & Teen Services – presented across the U.S. (2005 – present)  
21<sup>st</sup> Century Library Design - PLA Annual Conference (2008)  
Customer Service for Public Library – Seymour Public Library, NY (2008)  
"Technology Training," Alaska State Library, Juneau, Fairbanks and Anchorage, AK (2007)

## **ADMINISTRATIVE EXPERIENCE:**

### **Webster Public Library, Webster, New York**

**1999 – 2004**

*Assistant Director*

- Directed network and computer services, patron services, page services, and technical services departments
- Oversaw budgets for 5 departments for library of \$1.6 million operating budget
- Responsible for long range and strategic planning, teambuilding and staff development, customer service, staff training, facilities management, community relations, policy writing, and public speaking.
- WPL's coordinator for the Monroe County Library System's (MCLS) Wide Area Network; chaired MCLS Tech Talk Group, co-chaired MCLS Database Committee (1998 – 2004); served on a variety of county-wide committees including Electronic (2002 – 2004), Electronic Pathfinders and Tutorials (2002 – 2003), Internet Access (1999), and TLC/CARL - Everybody's Catalog (1998)
- Worked with Director to oversee 40,000 square foot building project including fundraising, bid process, facilities design, and implementation of new space and services. Served as project manager and coordinated all aspects of computer services, including OS migration, installation of PCs, and design and implementation of a wireless network and training lab. Team member in charge of oversight of circulation services, reference/adult areas, collection layout, staff areas, teen area, and signage; collaborated on the children's library and café

### **Brighton Memorial Library, Rochester, New York**

**1996 – 1999**

*Reference & Network Services Supervisor*

- Directed reference and network/computer services departments
- Coordinated electronic services programming, including in-house and community outreach
- Performed general reference service for all ages 12-15 hours per week
- Co-coordinated LAN/WAN conversion project (1996 - 1998)
- Library Expansion Project – managed the design and planning team for the Information Center and Computer Services, chaired the signage committee, served as co-coordinator of the technology team, co-planned videoconferencing services

### **Pioneer Library System, Canandaigua, New York**

**1995 – 1996**

*Project / Grant Coordinator*

- Assisted in coordinating the 1995-96 LSTA *Young Adult Services for Generalists* grant project
- Served as a consultant to rural public libraries, overseeing redesign of facilities, programming, and staff training
- Coordinated six regional young adult training sessions throughout New York State covering topics such as the Internet, programming, marketing, and a statewide institute on evaluation

## ADDITIONAL EXPERIENCE:

Chair – YALSA Editorial Advisory Board	2010 – present
Committee Member -- YALSA Public Library Guidelines	2011 -- present
Community Editor – “Technology Planning,” <i>WebJunction</i> (Seattle, WA)	2006 – present
Editorial Advisor, ALA Editions, Chicago, Illinois	2003 – present
Co-chair – LITA Public Libraries Technology Interest Group	2009 – 2011
Committee Member – LLAMA BES Architecture for Public Libraries Committee	2009 – 2010
Committee Member – YALSA Editorial Advisory Board	2008 – 2010
Committee Member – LITA Public Libraries Technology Interest Group	2008 – 2009
Chair – PLA Small & Medium Sized Libraries Committee	2007 – 2008
Committee Member – YALSA Teen Tech Week	2007 – 2008
Co-chair – Strategic Planning & Evaluation Committee – Indiana Library Federation	2006 – 2008
Advisor – <i>The Librarian’s Yellow Pages</i> (Bethesda, MD)	2006 – 2007
Committee Member – PLA Small & Medium Sized Libraries Committee	2006 – 2007
Committee Member – YALSA Teens & Technology Committee	2005 – 2007
Conference Chair – 2006 Annual Conference – New York Library Association	2005 – 2006
Adjunct Professor, University of Buffalo School of Informatics, Buffalo, New York	2004 – 2006
President – New York Library Association (NYLA) - Reference & Adult Services Section	2003 – 2004
VP/Conference Program Planner, NYLA - Reference & Adult Services Section	2002 - 2003
Director of Membership – NYLA - Reference and Adult Services Section	2000 - 2002

## PUBLICATIONS:

- Teen Spaces*, 1<sup>st</sup> and 2<sup>nd</sup> editions, Chicago: ALA, 2003 and 2009.
- “Just for Them,” *Library Journal’s Library by Design*, Fall 2008.
- “Creating Environments for Customers: 21<sup>st</sup> Century Library Design,” *Librarian’s Yellow Pages - INFOCUS* (July – August 2008)
- Technology Made Simple*, Chicago: ALA, 2007.
- “Web, Library, and Teen Services 2.0,” *Young Adult Library Services*, Winter 2007.
- “Technology Planning: The Big Picture for Small Libraries,” *WebJunction* (November 20, 2006).
- “Looks Like Teen Spirit,” *School Library Journal* (November 1, 2006).
- “Bridging the Gap: Proactive Approaches for Adults Working with Teens,” *Young Adult Library Services*, Summer 2006.
- “Library Design Tips for the 21<sup>st</sup> Century.” *WebJunction* (March 8, 2006).
- “Putting Free Public Wi-Fi Access into Action.” *WebJunction* (July 1, 2005).
- “Makeover Madness: Tips for Revamping Your Young Adult Area.” *VOYA*, vol. 22, no. 5.
- “Putting Summer Reading into Action.” *VOYA*, vol. 21, no.1

## HONORS AND AWARDS:

- 2010 Indianapolis Business Journal’s “Forty under 40” Award
- 2004 Library Journal’s Movers and Shakers Award
- 2000 Certified YALSA Serving the Underserved Trainer (ALA - YALSA, Washington, D.C.)
- 1998 1997 Mary Lee McCaffrey Award for Excellence (Brighton Memorial Library, NY)
- 1998 *Sizzling Summer Reading Programs*. Katharine Kan, ed. (ALA Editions)
- 1997 *Excellence in Library Services to Young Adults: The Nation’s Top Programs* (2<sup>nd</sup> ed.). Mary K. Chelton, ed. (ALA Editions)

## EDUCATION:

- Syracuse University, School of Information Studies – Syracuse, New York, M.L.S.
- State University of New York at Geneseo – Geneseo, New York, B.A.